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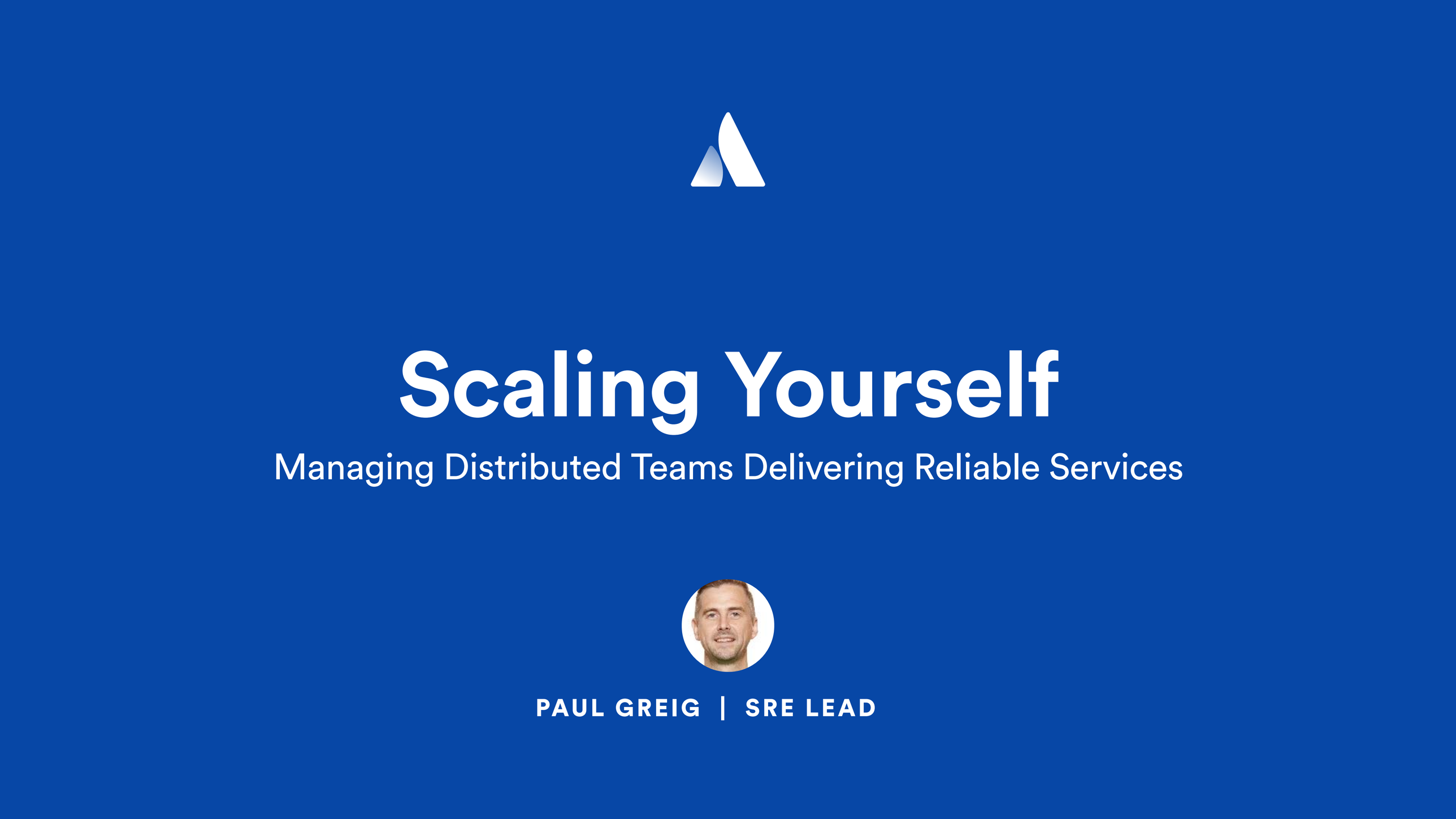


Scaling Yourself

Managing Distributed Teams Delivering Reliable Services

PAUL GREIG | SRE LEAD

3 Geos
2 Services
2 Team Leads
18 Reliability Engineers

Today

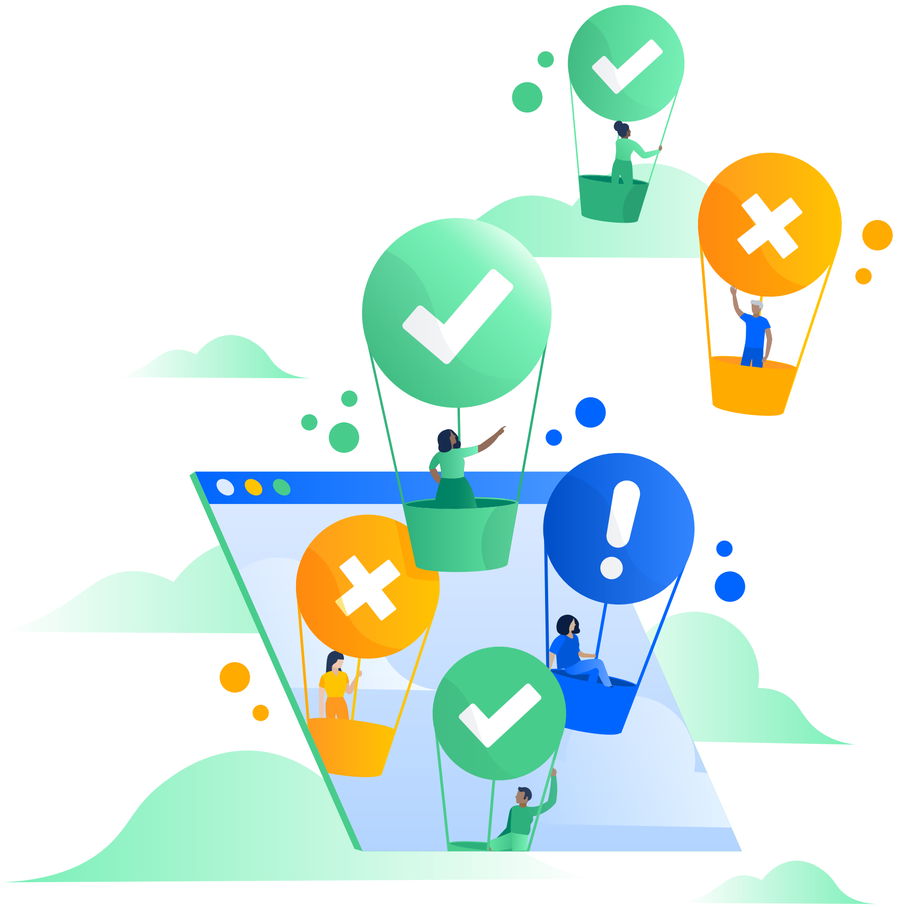
What is a distributed team?

BENEFITS

Coverage
Talent
Colocation
Better On-call

CHALLENGES

Friction
Duplication
Costs
Imbalance



Inspire team collaboration that unleashes their potential

Scale Yourself

Presence

Planning

Balance

Establish Trust

Travel within teams
Identify challenges from distribution

Team Health, Post-Mortems… Video Games?!

Starting Point

Team Health Check or Team Stages

Root Cause Analysis

Video Games…

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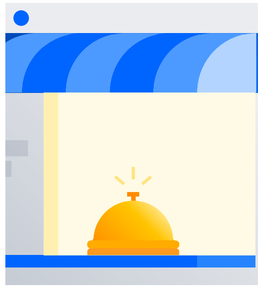
Mind the Gap

People & Projects
Leadership Traits with a twist

How to apply the 3 to distributed teams?



Listen

It’s not only ears

Ask

How can we reach the outcome?

Tell

Over-communicate

Scale Yourself

Presence

Planning

Balance

Pace Yourself

Find your ‘thing’

How adding distance running to my schedule benefited me...

From 1 to 100

Take Away

Presence

Physical & virtual

Planning

Listen, Ask, Tell

Balance

Head, Hands & Heart

Scaling Yourself

Managing Distributed Teams Delivering Reliable Services

Resources: https://goo.gl/6nR64w & ‘Join Group’

PAUL GREIG | SRE LEAD | RESOURCES: