



ML Ops and Kubeflow Pipelines

**Solutions and Best Practices for
DevOps of Production ML Services**

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What is "ML Ops"?

DevOps for ML

**Launching is easy,
Operating is hard.**

**"The real problems with a
ML system will be found
while you are continuously
operating it for the long term"**



What is DevOps?

“DevOps is a software engineering culture and practice that aims at **unifying** software development (Dev) and software operation (Ops).”

“(DevOps is to) strongly advocate **automation** and **monitoring** at all steps of software construction, from integration, testing, releasing to deployment and infrastructure management.”

- Wikipedia

What is ML Ops?

ML Ops is a software engineering culture and practice that aims at unifying **ML system development** (Dev) and **ML system operation** (Ops).

(**ML Ops** is to) strongly advocate automation and monitoring at all steps of **ML system** construction, from integration, testing, releasing to deployment and infrastructure management.

Machine Learning: The High-Interest Credit Card of Technical Debt

**D. Sculley, Gary Holt, Daniel Golovin, Eugene Davydov,
Todd Phillips, Dietmar Ebner, Vinay Chaudhary, Michael Young**
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Google, Inc

Rules of Machine Learning: Best Practices for ML Engineering

Martin Zinkevich

This document is intended to help those with a basic knowledge of machine learning get the benefit of Google's best practices in machine learning. It presents a style for machine learning, similar to the Google C++ Style Guide and other popular guides to practical programming. If you have taken a class in machine learning, or built or worked on a machine-learned model, then you have the necessary background to read this document.

Agenda

Development anti-patterns

Deployment anti-patterns

Operation anti-patterns

"Depending on a ML superhero"

A ML superhero is:

ML Researcher

Data engineer

Infra and Ops engineer

Product Manager

A partner to execs

From PoC to production



Solution: split the roles, build a scalable team

Split the roles to:

ML Researcher

Data engineer

Infra and Ops engineer

Product Manager

Business decision maker





Cloud TPU

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Example: Candy Sorter demo at I/O and Next

The team:

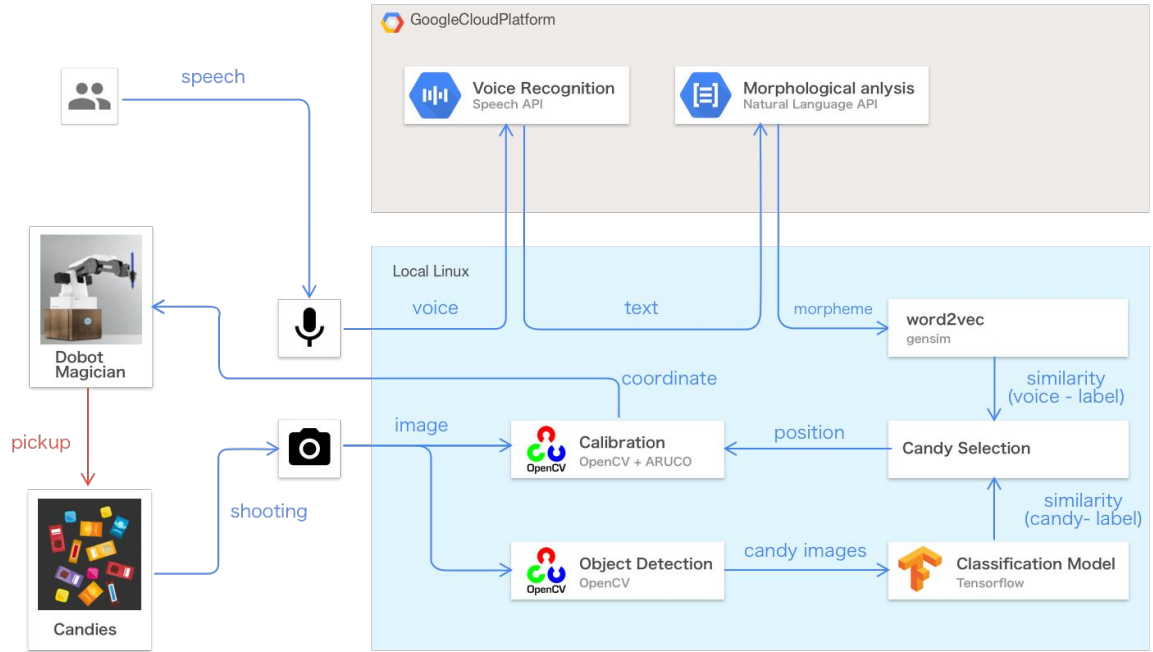
Researcher: ML models

Software engineer: software integration

Hardware engineer: robot SDK control

Project manager: leading team

Business decision maker: me



"A black box that nobody understands"

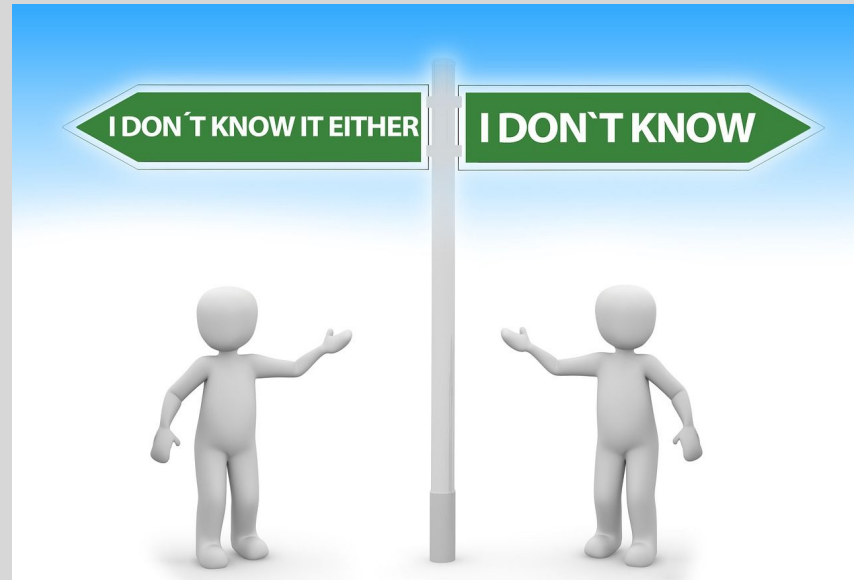
Scenario:

Researcher creates a prototype

Engineer refactors it, brings it to production

Researcher doesn't understand the code

Engineer doesn't understand the model



ML Tech Debt paper
says:

“At Google, a hybrid research approach where engineers and researchers are **embedded** together on the same teams has helped reduce this source of friction significantly”

Example: Engineer intros scalable platform

Scenario:

Researcher creates scikit-learn model

Engineer ports it to

Cloud AI Platform

The screenshot shows the Google Cloud documentation interface. At the top, there is a navigation bar with the Google Cloud logo, a search bar, and a 'CONSOLE' button. Below this is a secondary navigation bar with links for 'Why Google', 'Products', 'Solutions', 'Launcher', 'Pricing', 'Security', 'Custom', and a 'CONTACT SALES' button. The main content area is divided into a left sidebar and a main article. The sidebar contains three sections: 'Cloud ML Engine for scikit-learn & XGBoost' with links for 'Product Overview', 'Machine Learning Framework Choices', and 'Documentation'; 'Getting Started' with links for 'All Getting Started Guides', 'scikit-learn and XGBoost', and 'scikit-learn Pipelines'; and 'How-to Guides' with links for 'All Guides', 'Deploying Models', 'Working with Cloud Storage', 'Labeling Resources', 'Managing Runtime Versions', 'Sharing Models', and 'Troubleshooting'. The main article is titled 'Getting Started with scikit-learn and XGBoost online predictions' and includes a 'SEND FEEDBACK' link, a star rating, and a 'Contents' dropdown menu with links for 'Overview', 'Before you begin', 'Set up your GCP project', 'Set up your environment', and '...'. The article text begins with 'The Cloud Machine Learning Engine online prediction service manages computing resources in the cloud to run your models. These models can be scikit-learn or XGBoost models that you have trained elsewhere (locally, or via another service) and exported to a file. This page describes the process to get online predictions from these exported models using Cloud ML Engine.'

Home Online Prediction with scikit-learn cloud9i-samples/Online Prediction Frequently Asked Questions

localhost:8888/notebooks/Graeme%20Prediction%20with%20scikit-learn.ipynb

jupyter Online Prediction with scikit-learn Last Checkpoint: 5 minutes ago (unsaved changes) Logout

File Edit View Insert Cell Kernel Widgets Help Trusted Python 2.0

Run Code

Split data into training and testing

```
In [5]: x_train, x_test, y_train, y_test = \
        train_test_split(X, y, test_size=0.2)
```

Setup the pipeline which will be used for both training and prediction

```
In [ ]: pipeline = Pipeline(steps=[
        ('preprocessor', DictVectorizer(sparse=False)),
        ('estimator', RandomForestRegressor(max_depth=5))])
```

Train

```
In [ ]: pipeline.fit(x_train, y_train)
```

Make predictions (on the local machine)

```
In [ ]: print_predictions(pipeline.predict(x_test))
```

Export the model

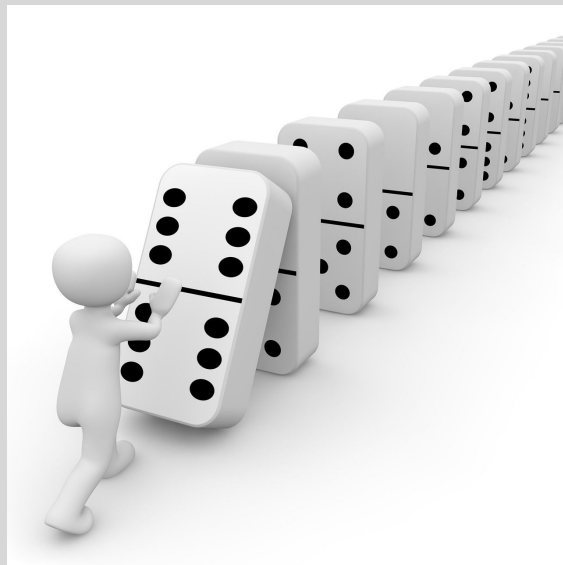
Changing Anything Changes Everything

Entanglement of ML system

A change to one feature could affect all of the other features

A change of a hyper-param could affect the whole result (regularization, learning rates, sampling, thresholds, etc.)

"Launching is easy, operating is hard"



"I'm just changing one feature"

Rules of ML paper
says:

“Rule #14: Starting with an interpretable model makes debugging easier”

“Rule #40: Keep ensembles simple”

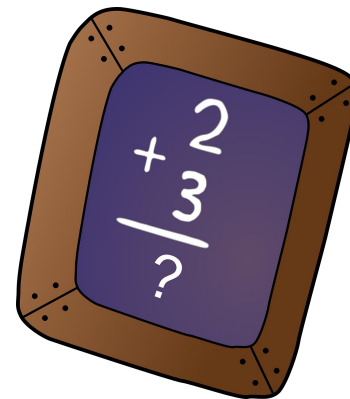
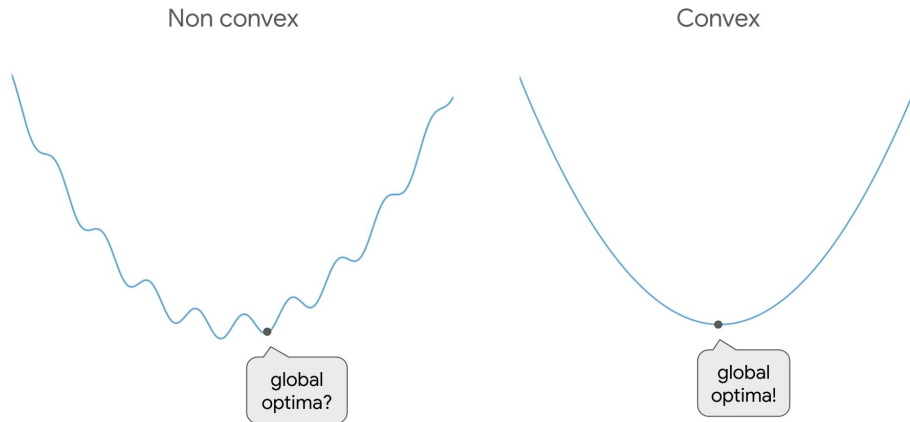
Solution: use simple model and feature

Use complex model
judiciously:

Linear v. Deep

Convex v. Non-convex

Interpretable v. black box



Solution: use **ensembled** model

Rules for using ensembled model:

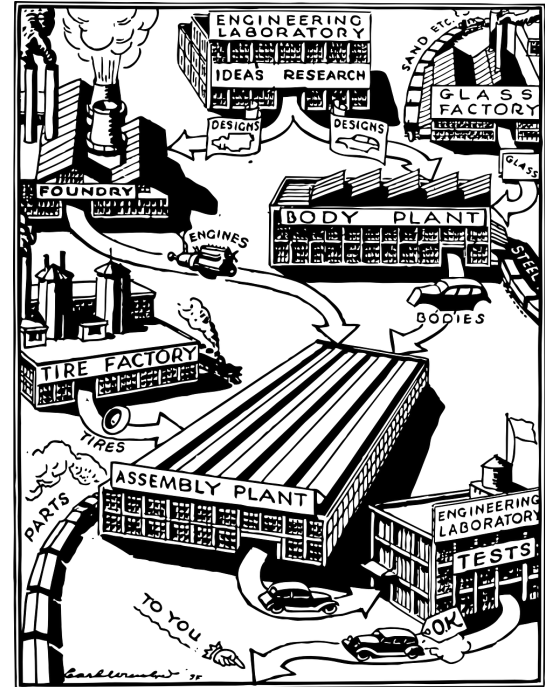
Use either one of:

A model taking input features: **parts factory**

A model assembles those models: **assembly plant**

Use **semantically interpretable** model

for better robustness and easier troubleshooting



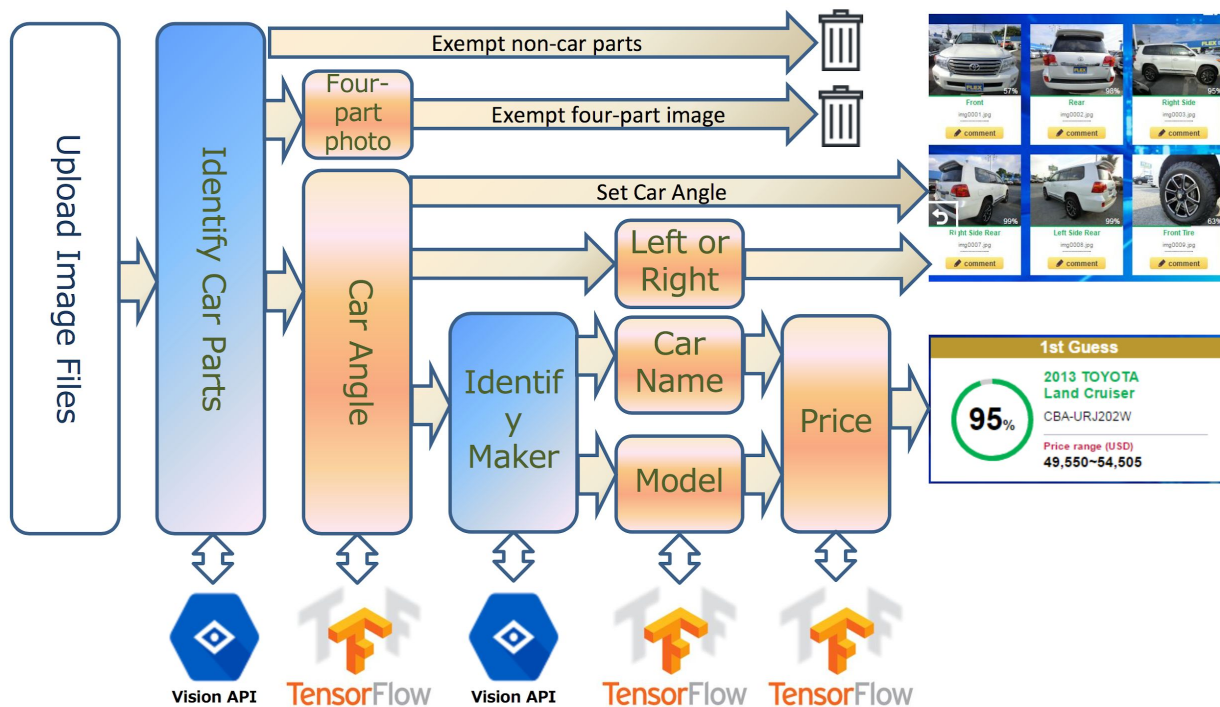
Results

94%

Exterior



Ensemble model in Aucnet's used car classifier



"Lack of data validation"

In IT system:

The behavior of the system is defined by **code**

Validating functionality of your system with **unit tests**

In ML system:

The behavior of the system is defined by **data**

Validating functionality of your system with **what?**



"Data is the code"

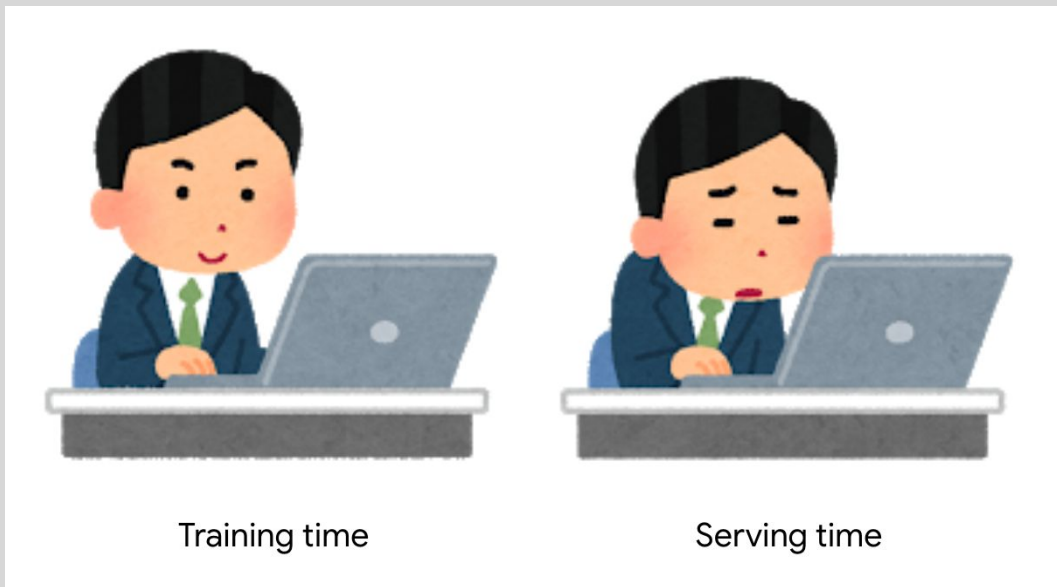
"Training-serving skew"

Cause:

Any differences (data, preprocessing, window etc) between training and serving

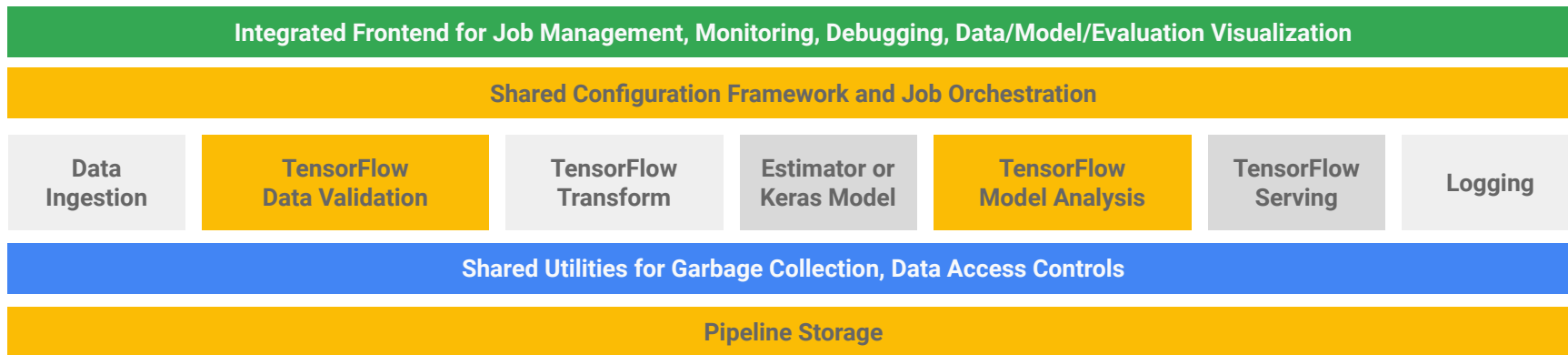
Result:

Accuracy drops when serving



Solution: TensorFlow Extended (TFX)

An end-to-end tool for deploying production ML system



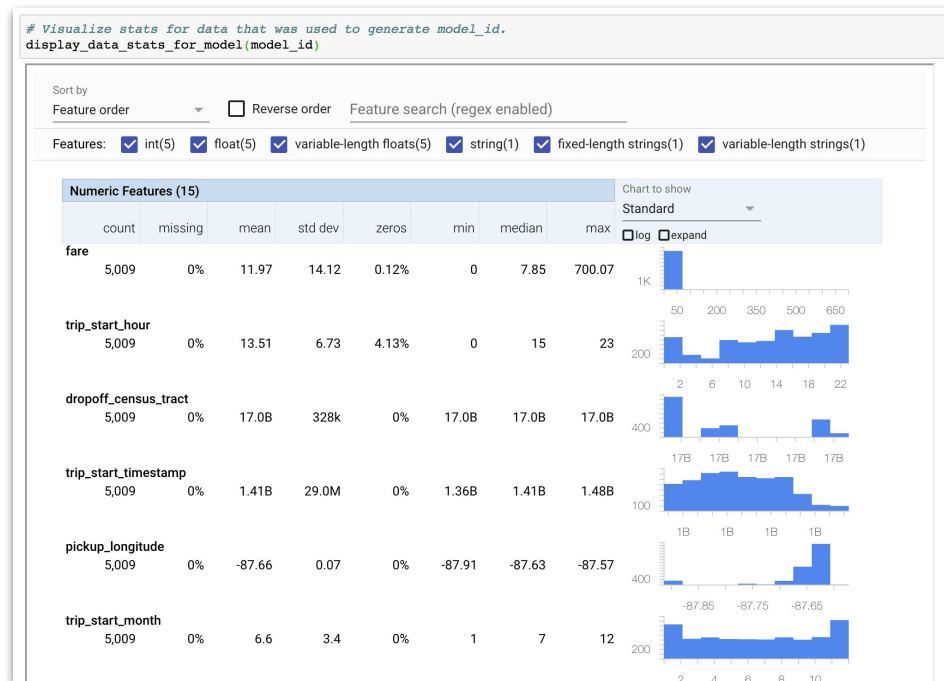
tensorflow.org/tfx

TensorFlow Data Validation (TFDV)

Helps developers **understand, validate, and monitor** their ML data at scale

Used analyze and validate **petabytes of data at Google** every day

Has a proven track record in **maintaining the health** of production ML pipelines



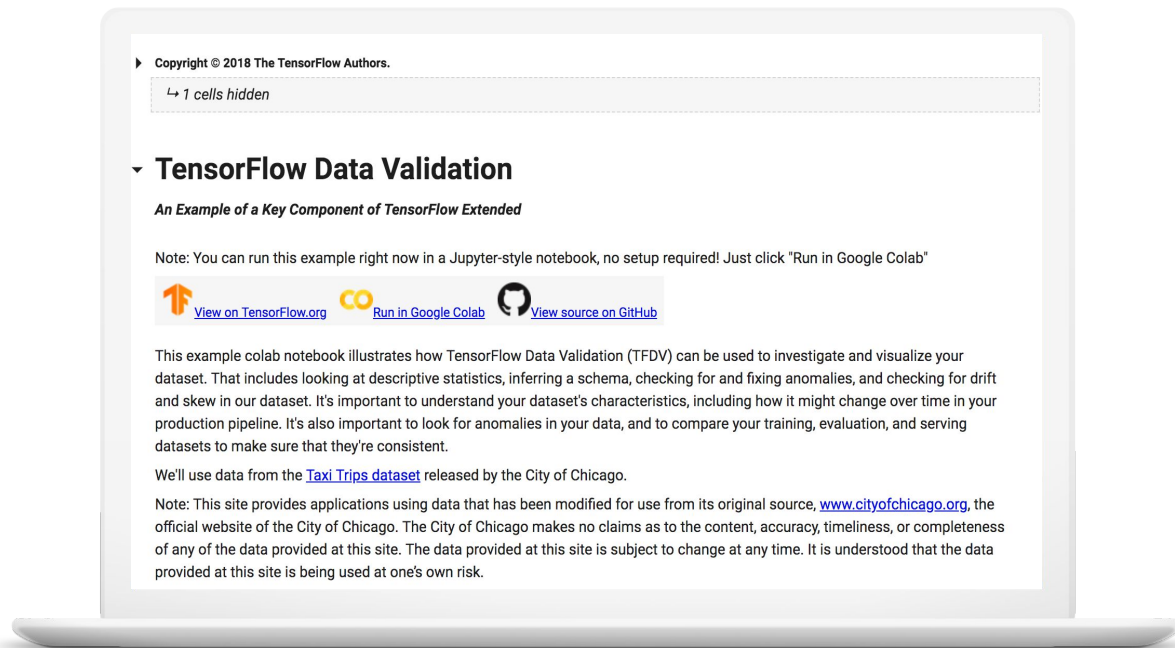
TFX paper says:

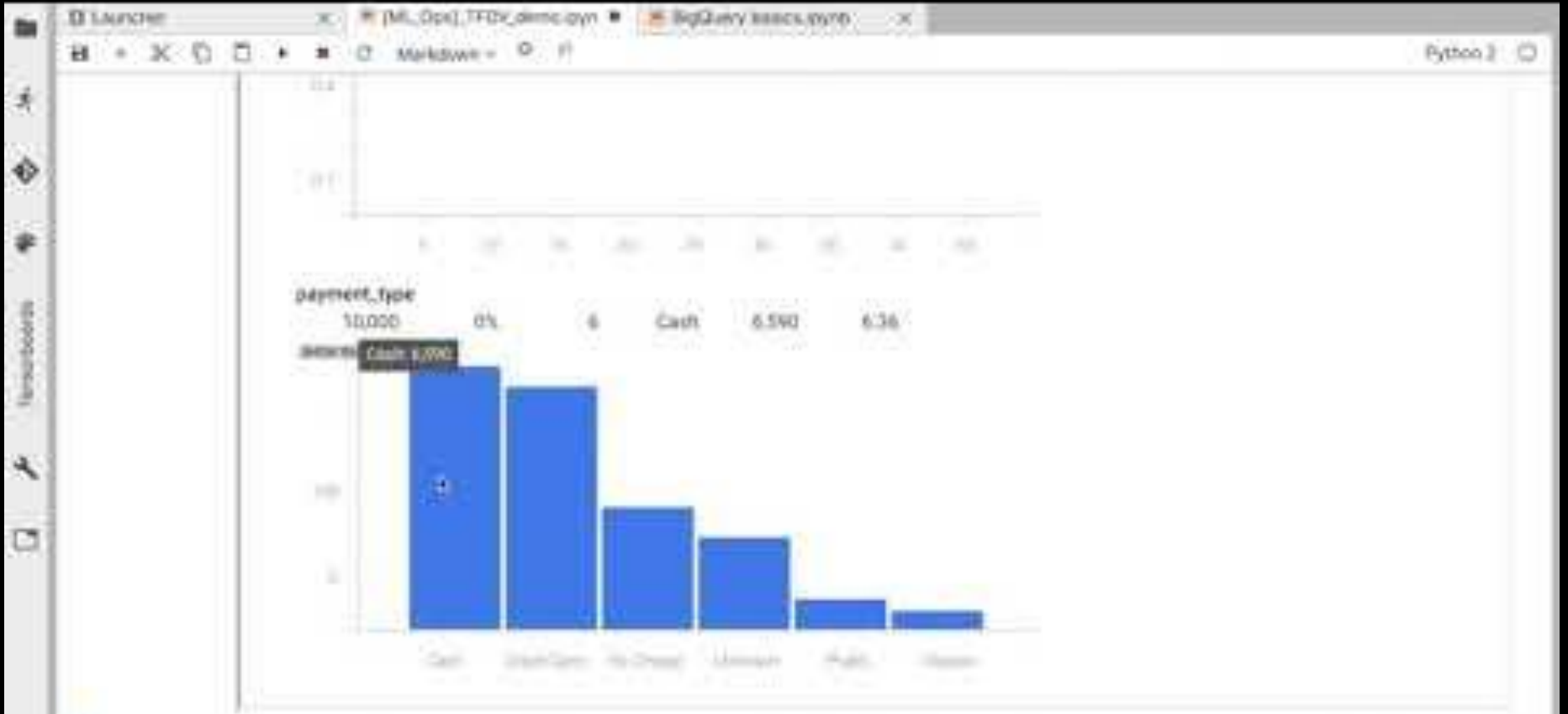
“We want the user to treat data errors with the same rigor and care that they deal with bugs in code.”

Google Play app install rate improved 2% after introducing data validation, finding stale table

TensorFlow Data Validation

Demo





Infer a schema

A schema defines constraints for the data such as:

"Lack of continuous monitoring"

Scenario:

Model accuracy drops over time

No practice for continuous monitoring

End users are frustrated with the experience

Business team notices it

Director asks the researcher to update the model ASAP



Don't you know what's happening now?!

"Not knowing the freshness requirements"

Different freshness for different applications:

News aggregation: 5 min

E-commerce item recommend: 1 day/week

NLP for CSAT measurement: 1 month

Voice recognition: years?

Object detection for event: every setup



Rules of ML paper
says:

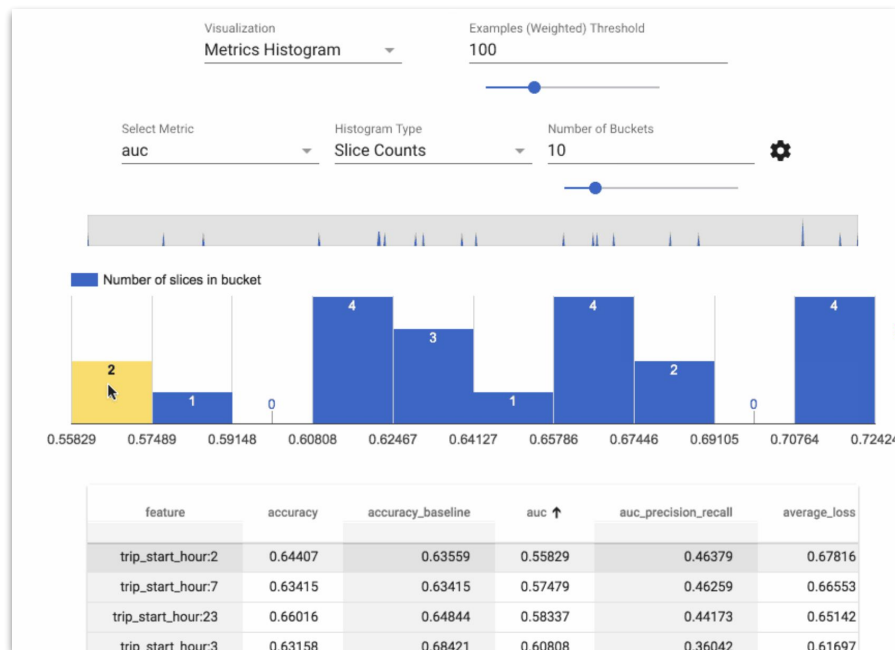
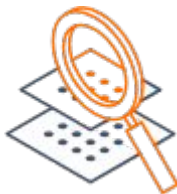
“Rule #8: Know the **freshness**
requirements of your system”

TensorFlow Model Analysis (TFMA)

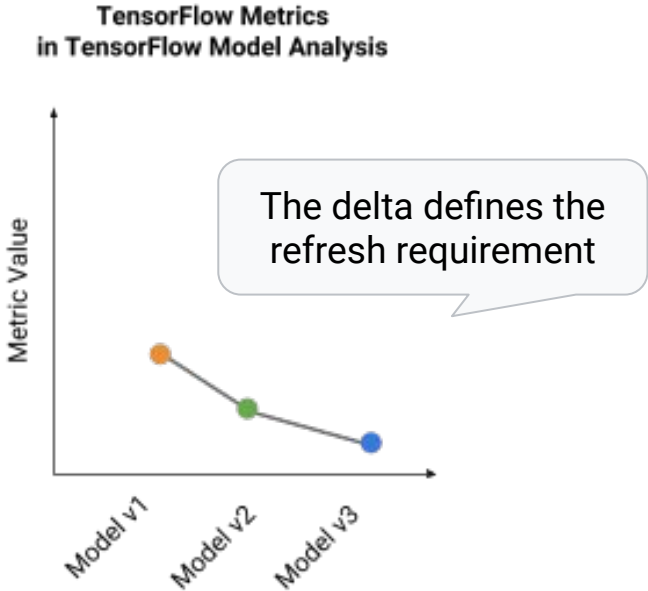
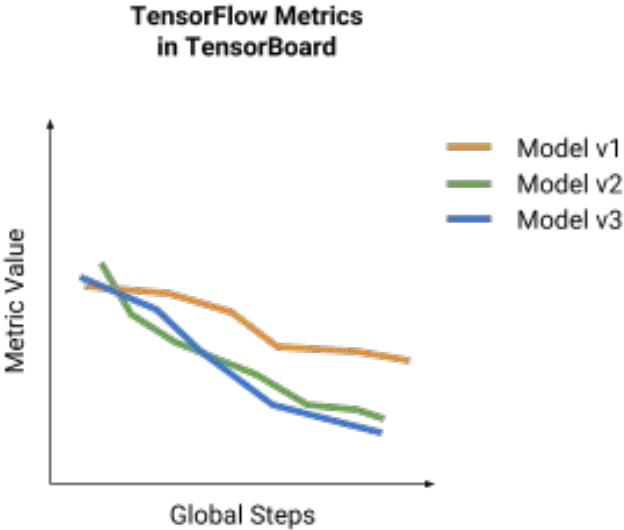
Compute and visualize **evaluation metrics** for ML models

Ensure to meet specific **quality thresholds** and **behaves as expected** for all relevant slices of data

Provide tools to create a **deep understanding** of model performance

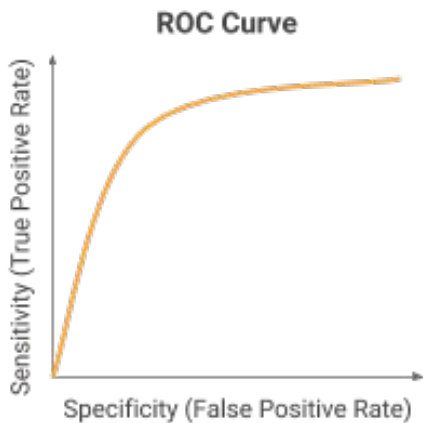


Measure the delta between models

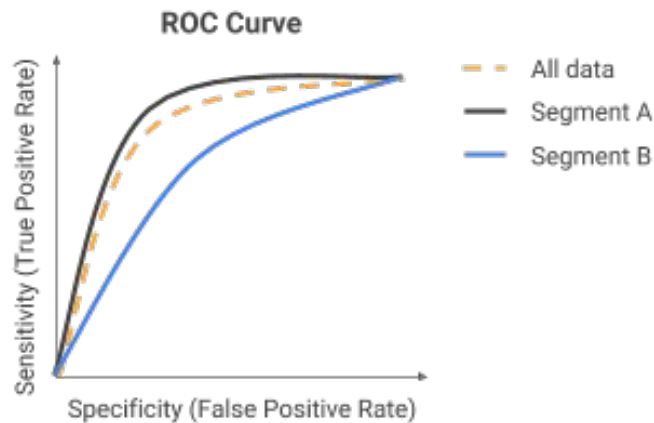


Use "sliced" metrics for better model analysis

Aggregate metric computed over the entire eval dataset

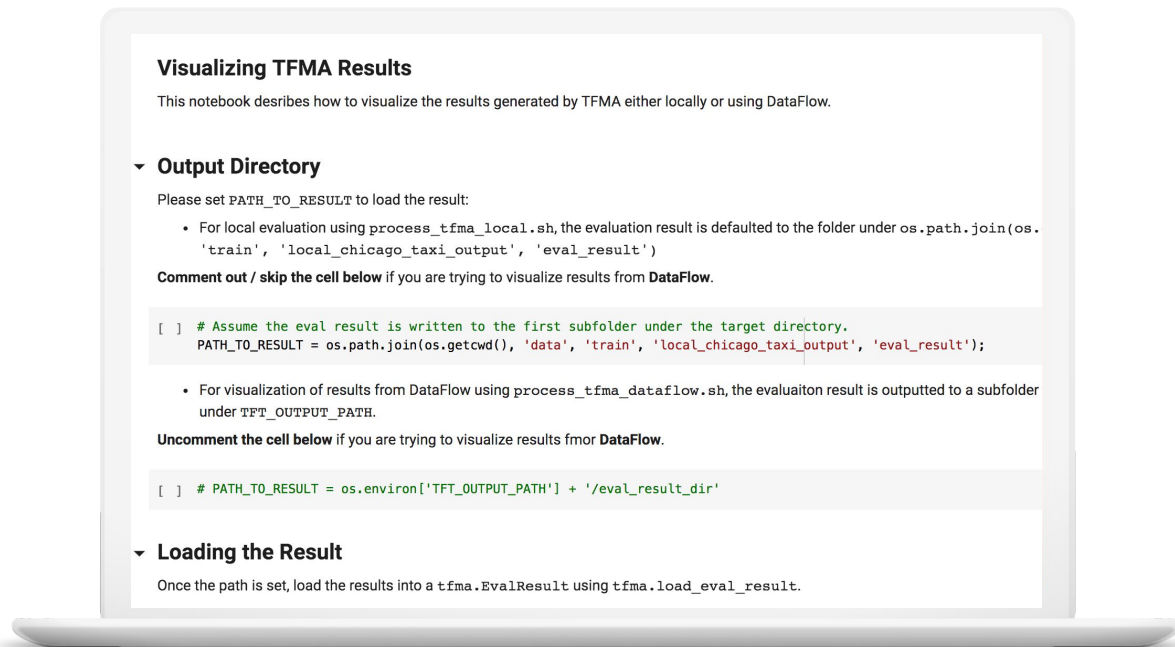


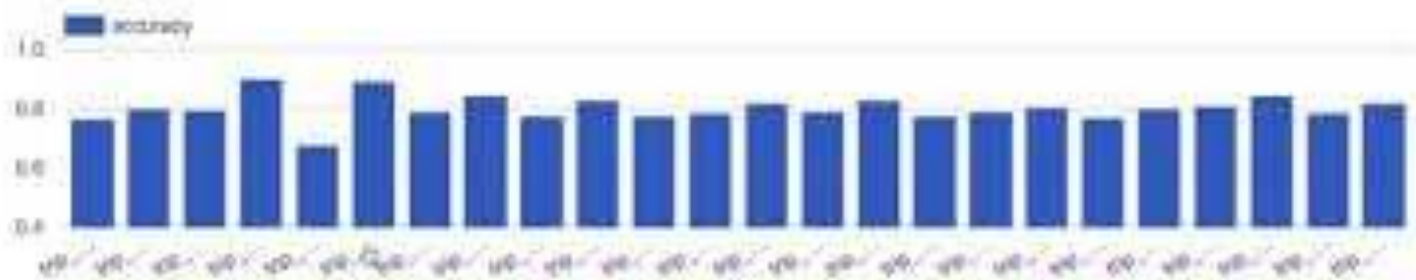
Metric "sliced" by different segments of the eval dataset



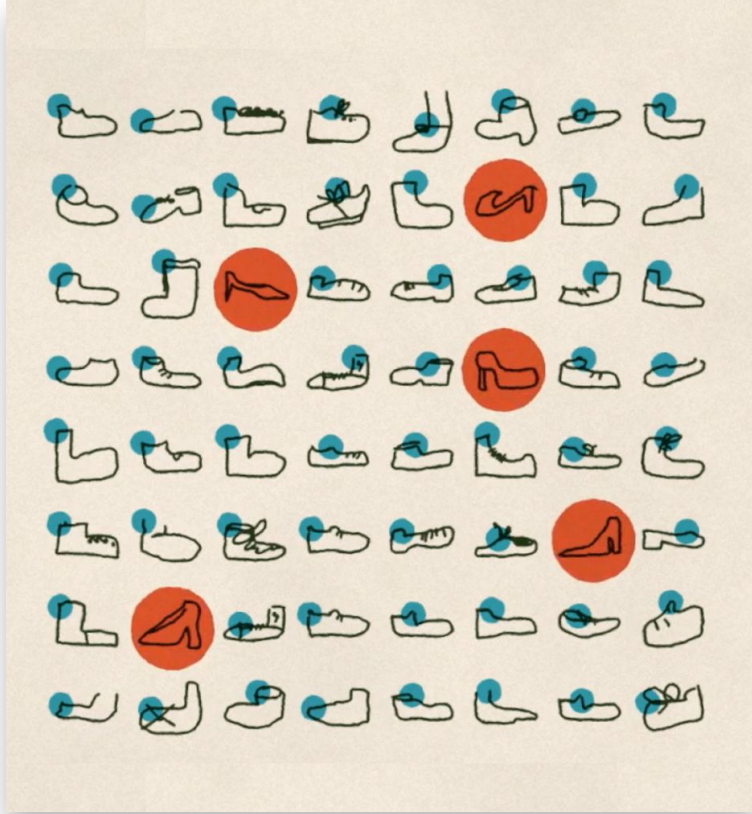
TensorFlow Model Analysis

Demo

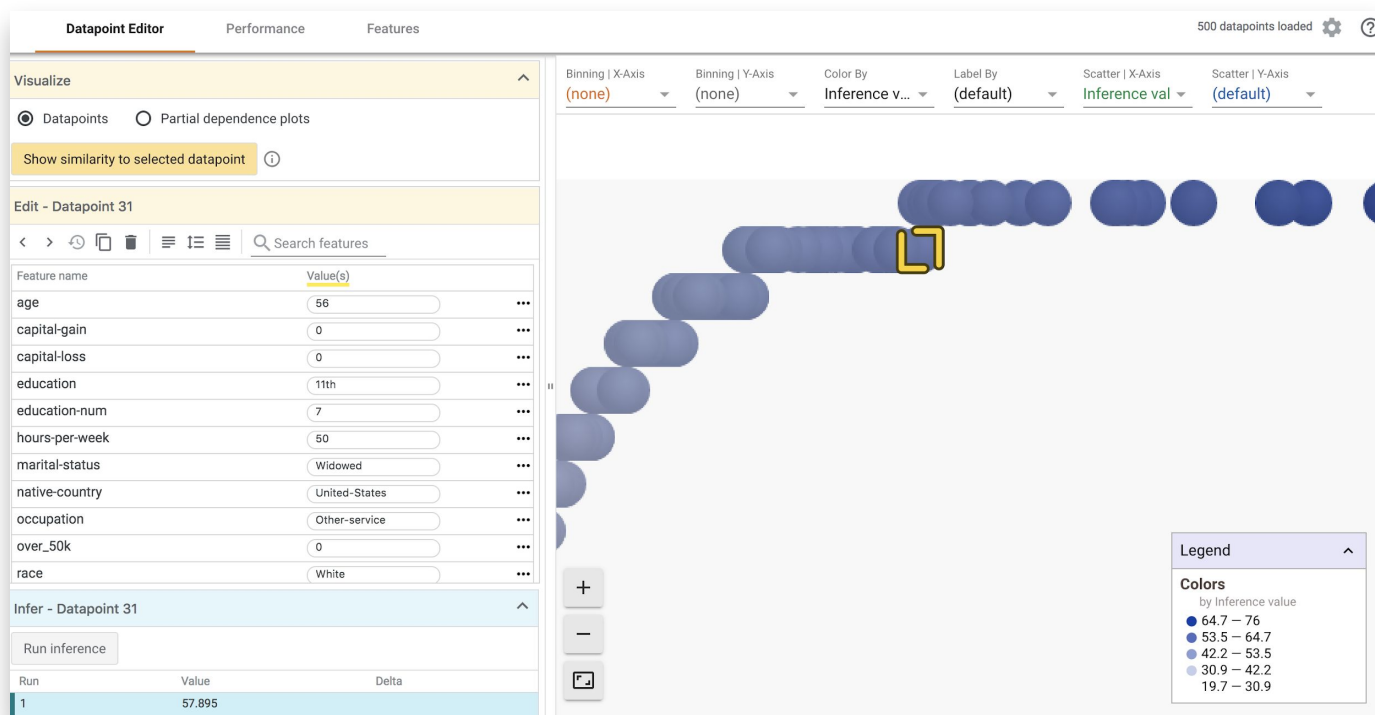




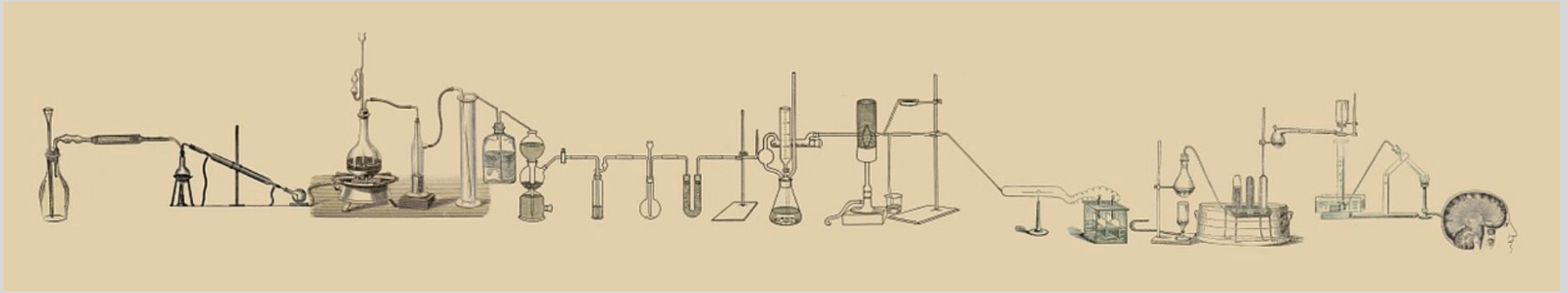
feature	count	accuracy_average	std	std_percent_rank	average_rank	std_rank	rank
avg_start_hour10	0.02958	0.76419	0.05203	0.44602	0.32125	0.23581	
avg_start_hour11	0.77512	0.73306	0.05001	0.75933	0.35283	0.26754	
avg_start_hour8	0.04556	0.01089	0.04259	0.33915	0.21456	0.18941	
avg_start_hour9	0.72258	0.76415	0.04736	0.77276	0.32170	0.23585	
avg_start_hour14	0.79000	0.76416	0.04048	0.68093	0.32006	0.23004	
avg_start_hour15	0.02063	0.75275	0.04164	0.74693	0.21759	0.20721	
avg_start_hour12	0.78256	0.74468	0.05814	0.82294	0.33920	0.25823	
avg_start_hour13	0.02006	0.77406	0.04038	0.75134	0.33827	0.23594	
avg_start_hour3	0.00133	0.00133	0.00496	0.23144	0.21941	0.19868	
avg_start_hour2	0.79576	0.79575	0.02921	0.67545	0.34755	0.25420	
avg_start_hour0	0.75560	0.75833	0.04142	0.62582	0.24037	0.24498	
avg_start_hour1	0.76730	0.78722	0.04963	0.42433	0.35482	0.23280	
avg_start_hour5	0.04461	0.04022	0.07727	0.44718	0.25232	0.15886	
avg_start_hour17	0.79000	0.00000	0.02344	0.43823	0.23400	0.20000	
avg_start_hour4	0.02164	0.04688	0.04029	0.21258	0.23794	0.12113	



ML Fairness: Fairness Indicator



"Lack of ML lifecycle management"



Scenario:

Researcher creates a Notebook

He/she does everything on it from PoC to production

Data prep, transform, train, validation, serving, and deploy. Got high accuracy on prod service. Yay!

... and forget about the project

"Lack of ML lifecycle management"

One year later, somebody found the accuracy had been dropping slowly

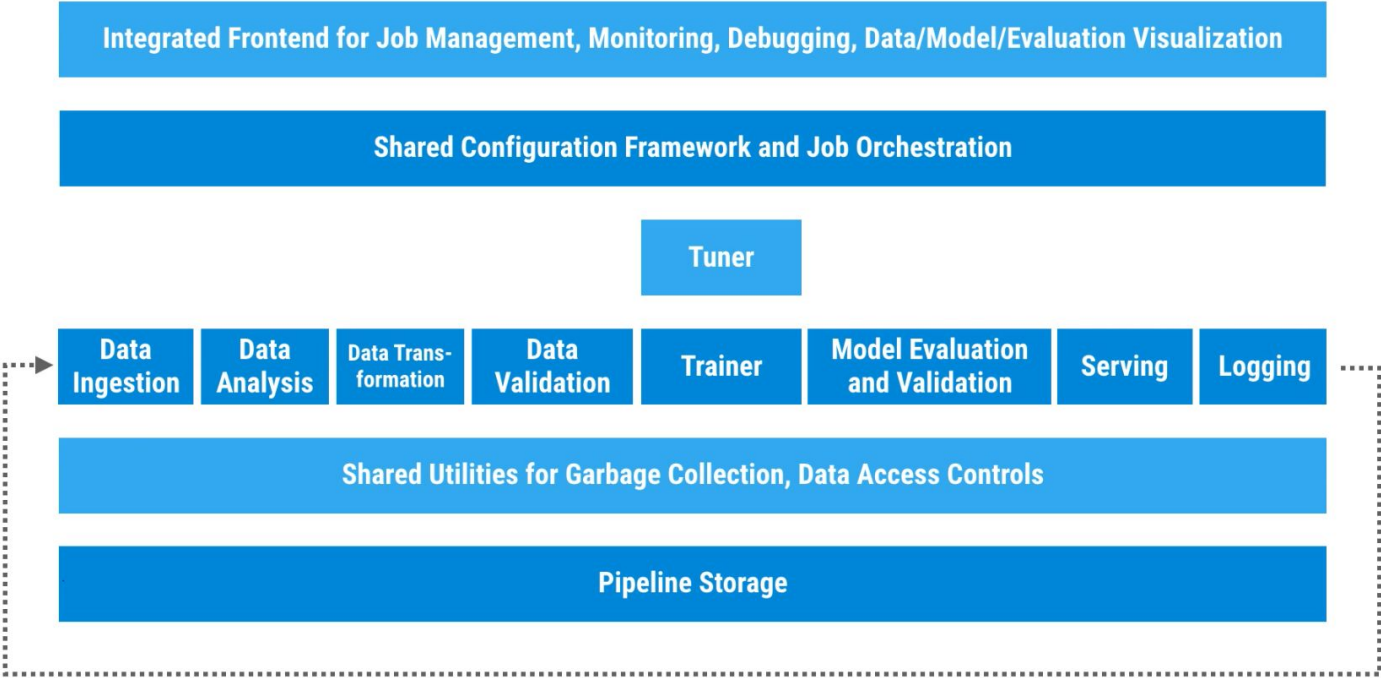
The director asks the researcher to update the model ASAP

The researcher somehow finds the old Notebook on laptop. Tries to remember how to go through every process manually

And wonders, **why am I doing the emergency plumbing?? Is this my job?**

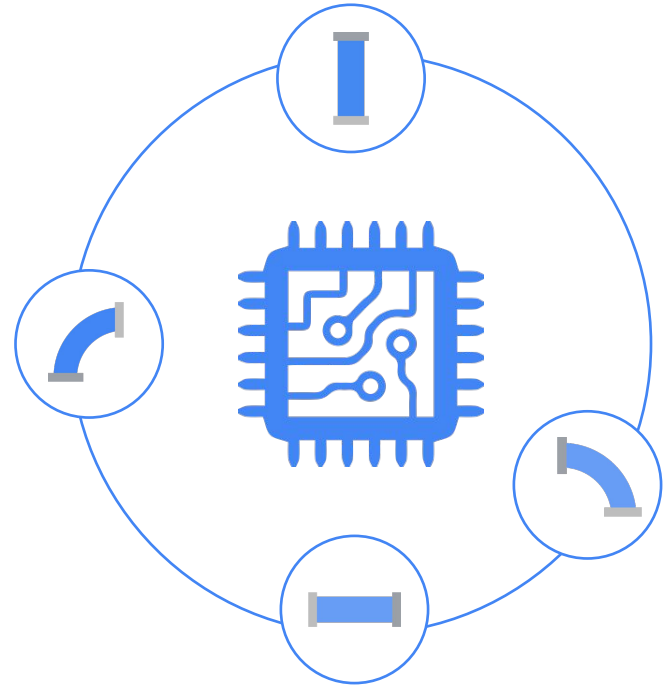


Solution: ML lifecycle management



Kubeflow Pipelines

Enable developers to build custom ML workflows by easily “stitching” and connecting various components like building blocks.



What Constitutes a Kubeflow Pipeline

Containerized implementations of ML Tasks

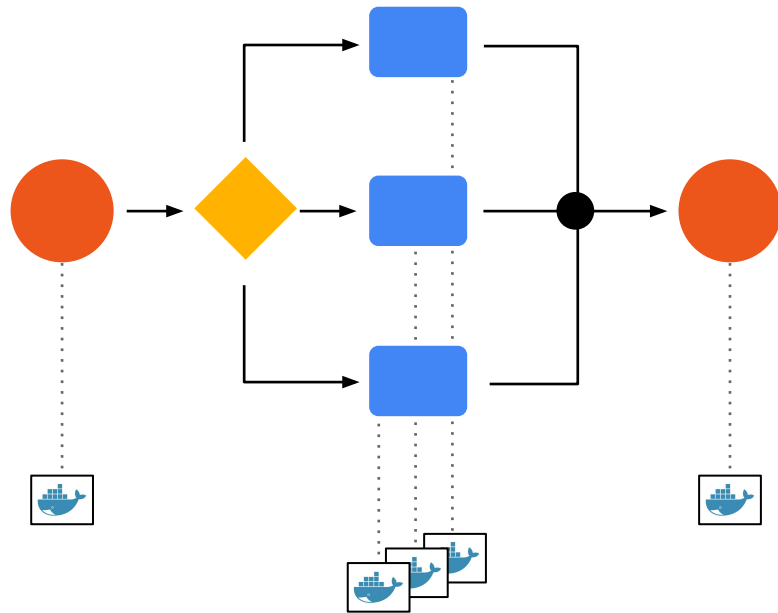
- Containers provide portability, repeatability and encapsulation
- A containerized task can invoke other services like AI Platform Training and Prediction, Dataflow or Dataproc
- Customers can add custom tasks

Specification of the sequence of steps

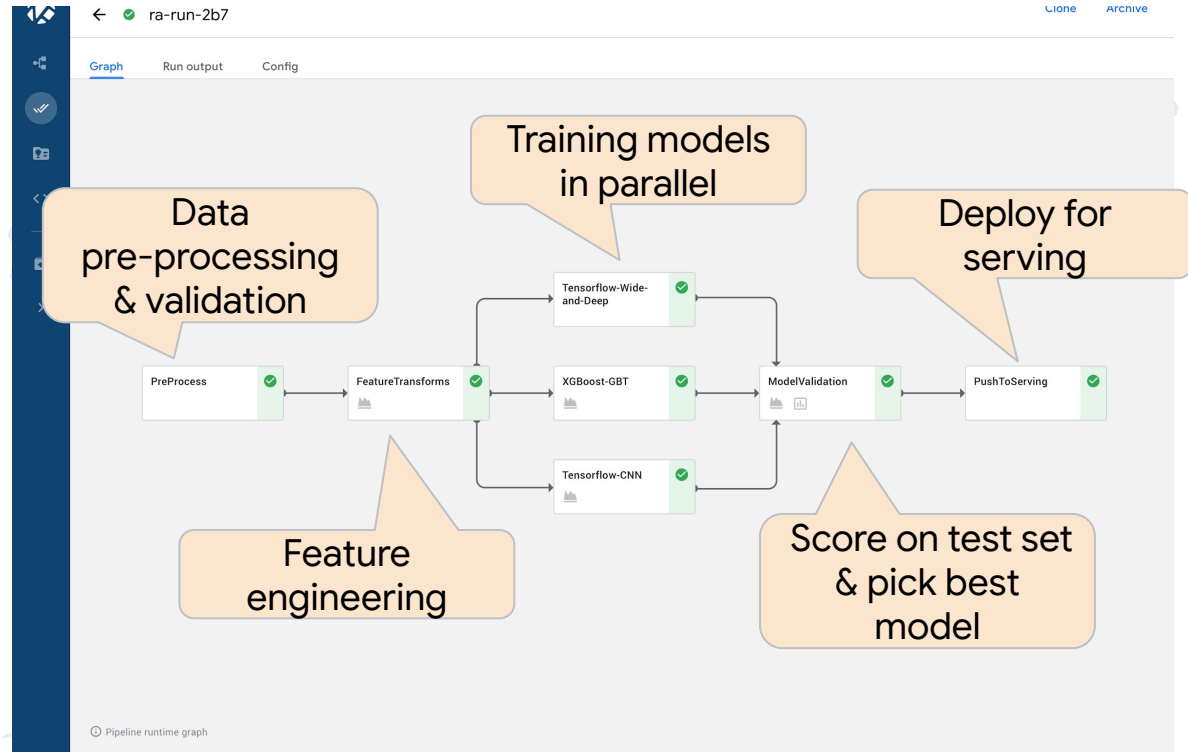
- Specified via Python DSL

Input Parameters

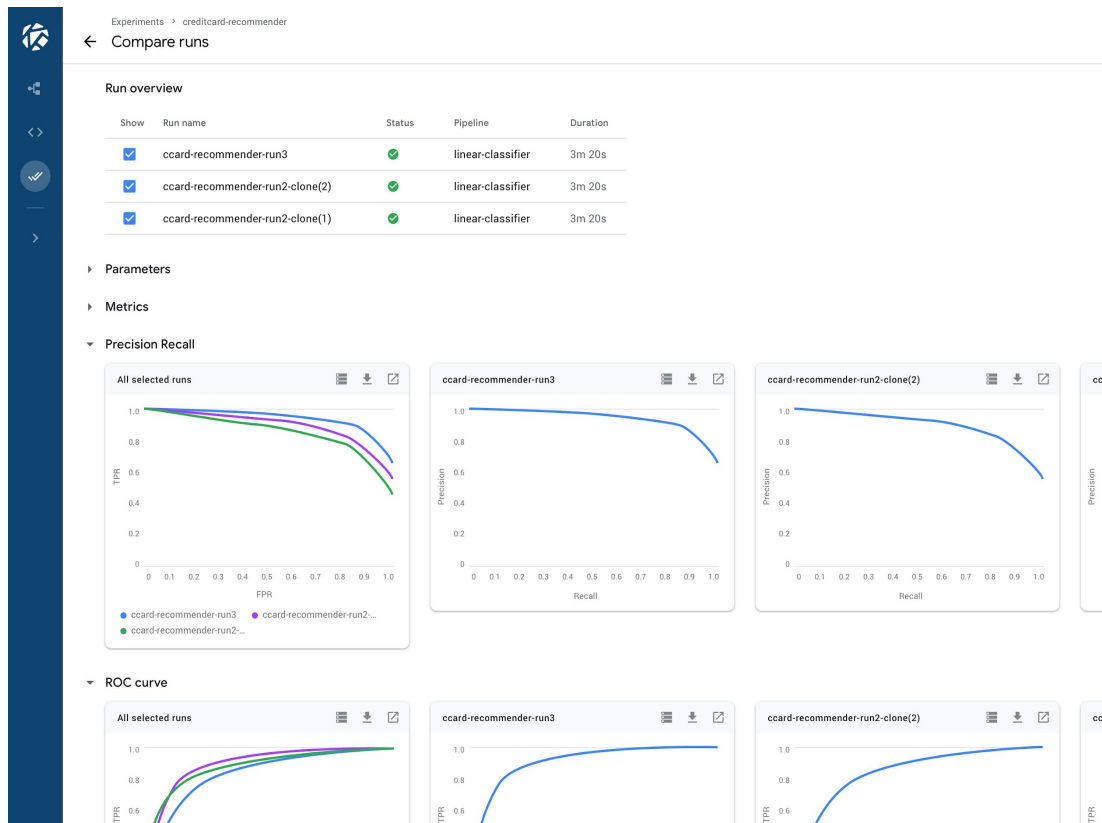
- A “Job” = Pipeline invoked w/ specific parameters



Visual depiction of pipeline topology



Easy comparison and analysis of runs



Intermediate

Kubeflow: ML App Development

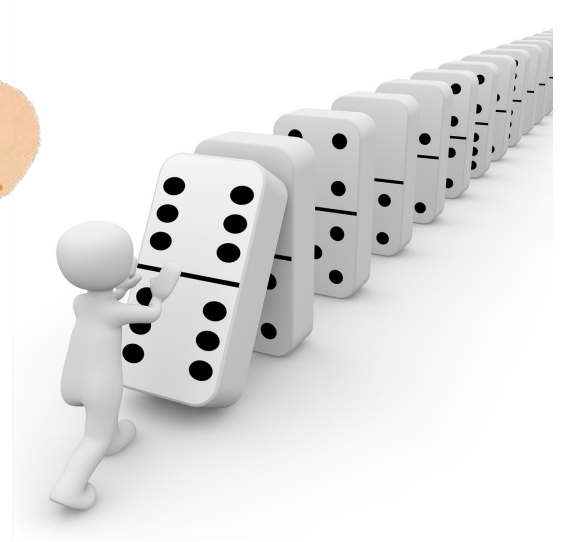
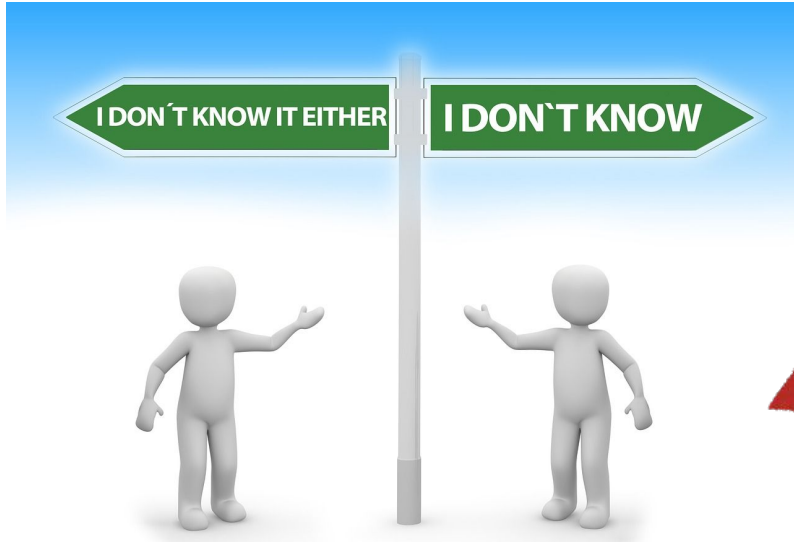
 Google Cloud



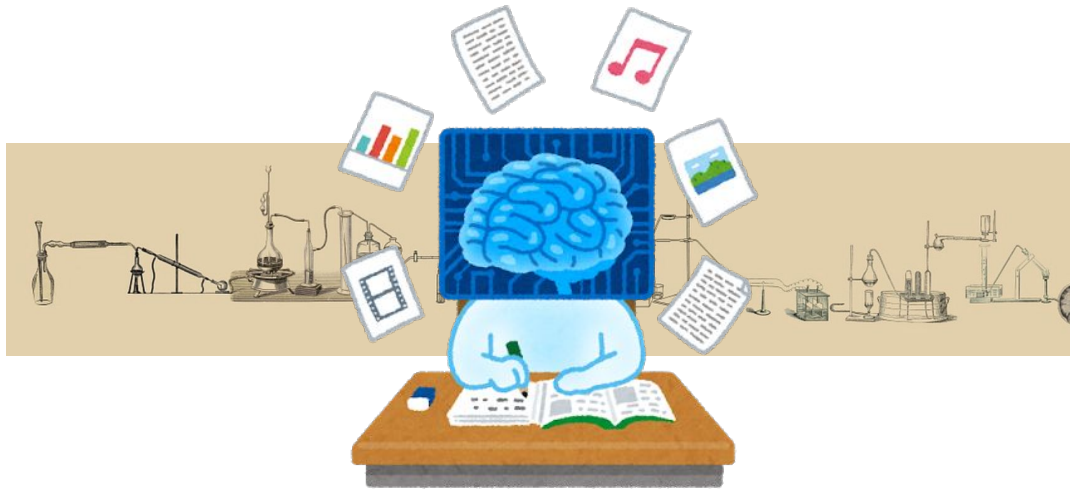
5

Summary

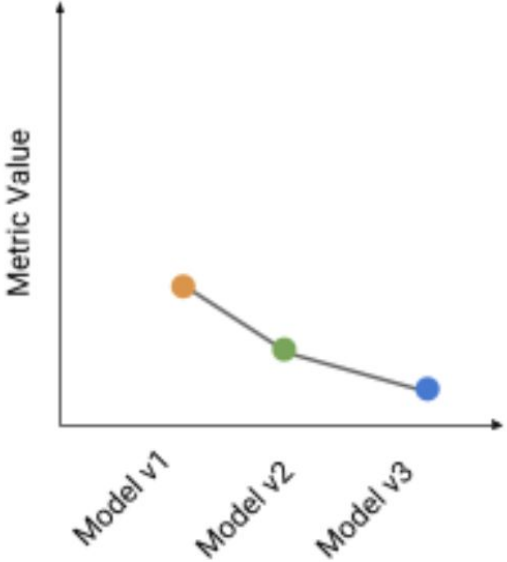
Development anti-patterns



Deployment anti-patterns



Operation anti-patterns



References:

- [1] [Machine Learning: the high interest credit card of Technical Debt](#),
D. Sculley et al.
- [2] [Rules of Machine Learning](#), Martin Zinkevich
- [3] [TFX: A TensorFlow based production-scale machine learning platform](#),
Denis Bayor et al.
- [4] [Introducing TensorFlow Model Analysis](#), Clemens Mewald



Thank you!

Google Cloud

