

letters to the editor

DEAR EDITOR,

Rik Farrow writes in the August ;login: that “the downside of [offshoring] is that real communication between software developers and program managers will get even worse.” This presumes a model where developers only communicate with managers, not directly with users. My advice for how to become offshoring-proof is to educate yourself in contextual design (or any of the other methodologies that likewise presume extensive contact between developers and users), and to complement your computing skills with a liberal-arts education, which will develop your communication skills and your ability to understand non-computing perspectives.

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